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FileNet P8 Platform Implementation in Telefónica O2 Czech Republic

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Agenda

- Actual Situation in DMS Domain
- Target ECM Architecture
- FileNet P8 Platform Applications
- Implementation Prerequisites
 - Basic Principles
 - HW, SW, Licenses
- Planning and Budget

DMS = Document Management System

ECM = Enterprise Content Management



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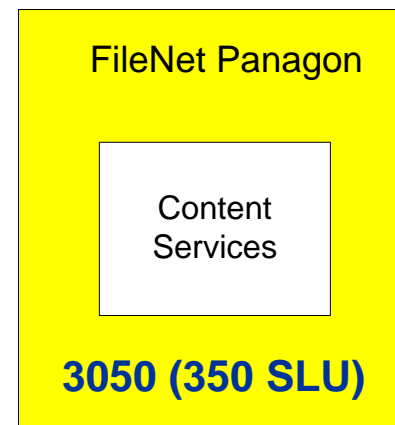
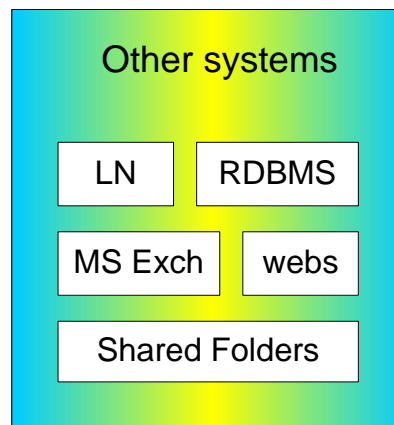
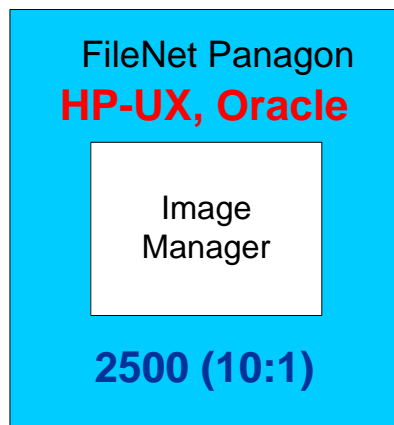
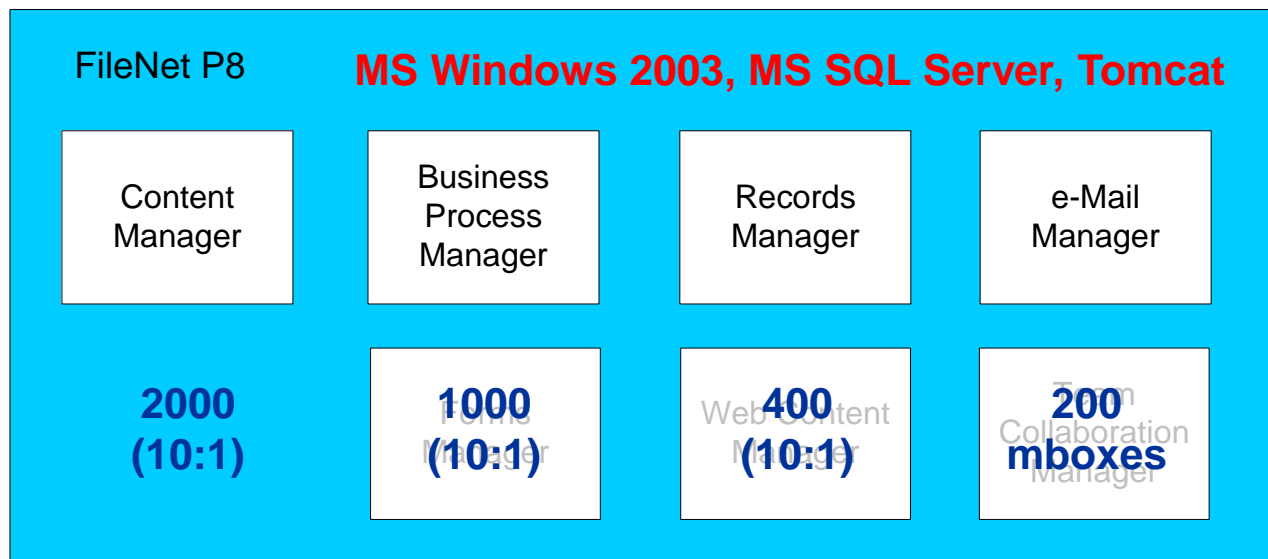
Actual Situation in DMS Domain



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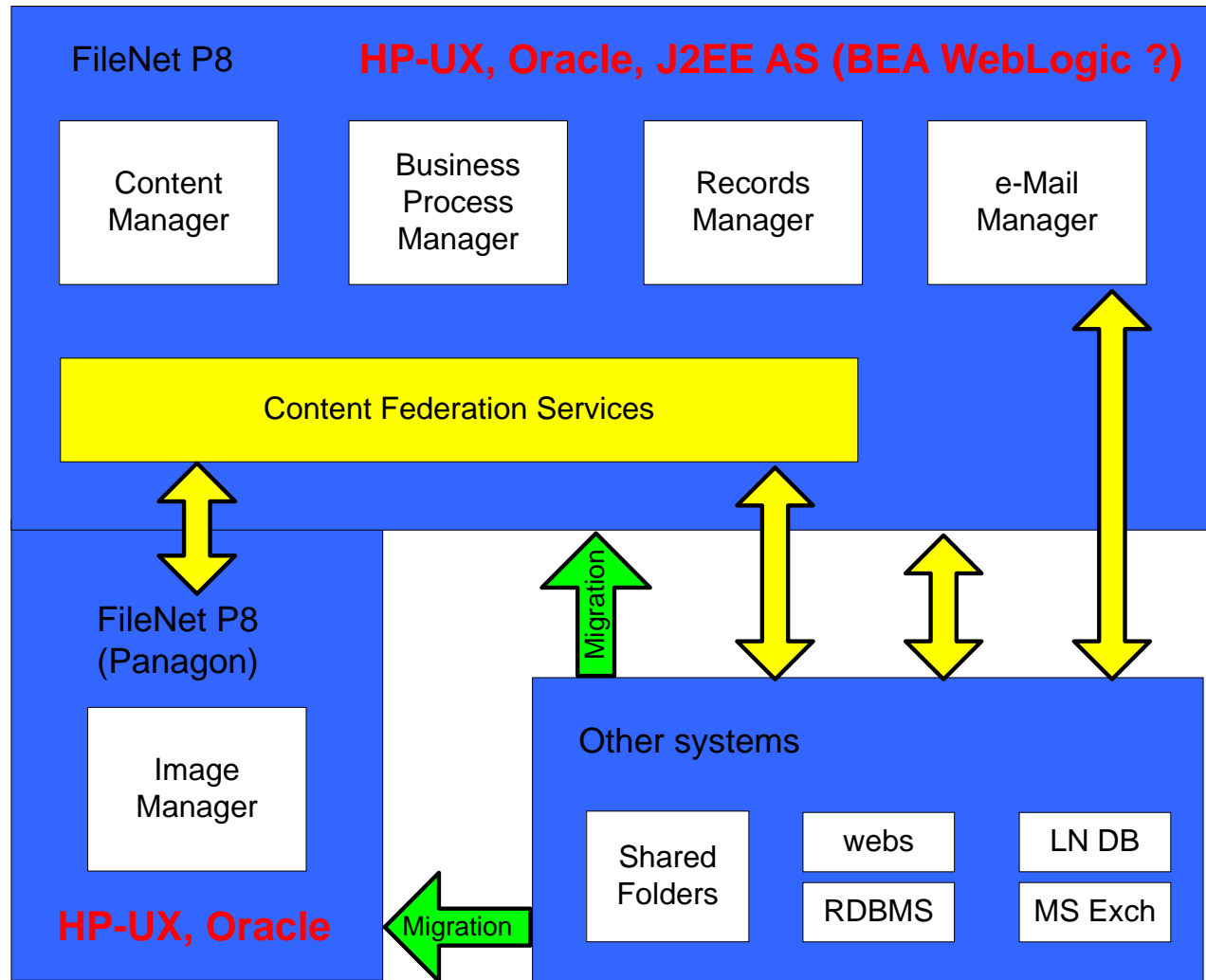
Target ECM Architecture



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FileNet P8 Platform Applications



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Done

- Replacement of some LN DBs (Mktg. documents, Phones, Delivery reports, Fraud HURs)
- Corporate e-mails processing
- Deposits processing
- Customer documents via DZ
- Product catalogue

In Progress

- Controlled documents (Quality management)
- Attachments from ZIS and IOM P3 / SFA systems
- eDMS transition (IPMS, WF)
- Records management

Planned

- Replacement of other LN DBs
- Sarbanes Oxley
- Mailboxes archiving
- Shared folders reduction
- Inbound documents archiving (ČTc customer documentation)
- Outbound documents archiving (e.g. Bill images)
- Internal documents processing (Project documentation, Procurement and Management Documents, Contracts ...)

Implementation Prerequisites



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- Basic Principles
 - Clear decision:
ECM Platform in TO2CR = FileNet P8
 - Management Support
 - Management sponsored
 - Business driven
 - IT provided
 - Architecture participation
 - Platform selection (HW, SW)
 - Applications nomination
 - Team collaboration (Group best practice, Extension)

Implementation Prerequisites

- HW, SW, Licenses
 - **Final Network and e-Mail System Implemented**
 - One common domain or more ones in „single forest“
 - Active directory / LDAP
 - Security strategy
 - J2EE Application Server
 - Unix or Windows, SQL Server or Oracle
 - Scalability and Performance
 - HW load
 - Disc space, EMC Centera
 - Licenses
 - Test environment



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Planning



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Jun 2006	Jul 2006	Aug 2006	Sep 2006	Oct 2006	Nov 2006	Dec 2006	Jan 2007	Feb 2007
SFA interface upgrade								
Controlled documents								
	IOM P3 / ZIS integration							
	eDMS transition							
			Records management					
			License Measuring			License order		
Group Application Consolidation								

Budget

- 50 mio CZK (estimation for this and next year)
 - HW upgrade (web servers, disk space)
 - J2EE Application Server
 - Licenses
 - Records Management implementation
 - eDMS transition



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Any question ?

Thank you for attention.

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